



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005088271

Filing Deadline: January 17, 2012

FRN: 0020501144

Filing Date: 02/23/2012 12:12 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Strategic Telecommunications Consulting, Inc dba STC Services

Brand Names: Motorola
Pantec
Research in Motion
Samsung

PO Box:

Street Address: 7248 Tilghman Street, Suite 110

City: Allentown

State: PA

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: http://www.stcservices.com/services/stc_wireless.html

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: STC maintains a website itemizing our entire selection of devices, including those that are HAC complaint. Our sales staff is trained to assist our customers in identifying HAC-complaint handsets and devices. Packaging inserts and manuals also provide information.

Methodology for Functionality Levels

STC offers HAC compliant devices in all major categories. At least one device is found in each category of low cost, moderate cost and high end.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 6

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	3	50%	3	50%			6

Handset 1: Research In Motion Limited BlackBerry 8230

Handset Maker

Research In Motion Limited

Handset Model Name

BlackBerry 8230

FCC ID

L6ARCE20CW

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

High Cost - Feature Rich

Remarks

Handset 2: Research In Motion Limited Blackberry Storm 2

Handset Maker

Research In Motion Limited

Handset Model Name

Blackberry Storm 2

FCC ID

L6ARCK70CW

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating:

Functionality Level

High Cost - Feature Rich

Remarks

Handset 3: Samsung Alias 2 SCH-U750

Handset Maker

Samsung

Handset Model Name

Alias 2 SCH-U750

FCC ID

A3LSCHU750

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 03/11 to 12/11

Ratings

M-Rating: M4

T-Rating:

Functionality Level

Moderate Cost

Remarks

Handset 4: Motorola W385

Handset Maker

Motorola

Handset Model Name

W385

FCC ID

IHDT56HC1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Low Cost

Remarks

Handset 5: Razzle Razzle 8030

Handset Maker

Razzle

Handset Model Name

Razzle 8030

FCC ID

PP4PIVOT

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 06/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Moderate Cost

Remarks

Handset 6: Motorola Q9c

Handset Maker

Motorola

Handset Model Name

Q9c

FCC ID

IHDT56HS1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Moderate - Cost

Remarks

Certification

This Report has been certified by:

Rachel Harwick Customer Support Specialist

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